

Econ 219B
Psychology and Economics: Applications
(Lecture 5)

Stefano DellaVigna

February 14, 2007

Outline

1. Reference Dependence: Labor Supply – A Model
2. Reference Dependence: Labor Supply – The Evidence
3. Reference Dependence: Insurance

1 Reference Dependence: Labor Supply – A Model

- Camerer et al. (1997), Farber (2004, 2005), Fehr and Goette (2002, 2005), Oettinger (2001)
- Daily labor supply by cabbies, bike messengers, and stadium vendors
- Does reference dependence affect work/leisure decision?

- Framework:

- effort h (no. of hours)

- hourly wage w

- Returns of effort: $Y = w * h$

- Linear utility $U(Y) = Y$

- Cost of effort $c(h) = \theta h^2/2$ convex within a day

- Standard model: Agents maximize

$$U(Y) - c(h) = wh - \frac{\theta h^2}{2}$$

- (Key assumption that each day is orthogonal to otehr days – see below)
- Model with reference dependence:
- Threshold T of earnings agent wantes to achieve
- Loss aversion for outcomes below threshold:

$$U = \begin{cases} wh - T & \text{if } wh \geq T \\ \lambda (wh - T) & \text{if } wh < T \end{cases}$$

with $\lambda > 1$ loss aversion coefficient

- Referent-dependent agent maximizes

$$\begin{aligned} wh - T - \frac{\theta h^2}{2} & \text{ if } h \geq T/w \\ \lambda(wh - T) - \frac{\theta h^2}{2} & \text{ if } h < T/w \end{aligned}$$

- Derivative with respect to h :

$$\begin{aligned} w - \theta h & \text{ if } h \geq T/w \\ \lambda w - \theta h & \text{ if } h < T/w \end{aligned}$$

- Three cases.

1. Case 1 ($\lambda w - \theta T/w < 0$).

- Optimum at $h^* = \lambda w / \theta < T/w$

2. Case 2 ($\lambda w - \theta T/w > 0 > w - \theta T/w$).

– Optimum at $h^* = T/w$

3. Case 3 ($w - \theta T/w > 0$).

– Optimum at $h^* = w/\theta > T/w$

- **Standard theory** ($\lambda = 1$).
- Interior maximum: $h^* = w/\theta$ (Cases 1 or 3)
- Labor supply
- Combine with labor demand: $h^* = a - bw$, with $a > 0, b > 0$.

- Optimum:

$$L^S = w^*/\theta = a - bw^* = L^D$$

or

$$w^* = \frac{a}{b + 1/\theta}$$

and

$$h^* = \frac{a}{b\theta + 1}$$

- Comparative statics with respect to a (labor demand shock): $a \uparrow \rightarrow h^* \uparrow$
and $w^* \uparrow$
- On low-demand days (low w) work less hard \rightarrow Save effort for high-demand days

- **Model with reference dependence ($\lambda > 1$):**
 - Case 1 or 3 still exist
 - BUT: Case 2. Kink at $h^* = T/w$ for $\lambda > 1$
- Labor supply
- Combine with labor demand: $h^* = a - bw$, with $a > 0, b > 0$.

- Consider Case 2

- Optimum:

$$L^S = T/w^* = a - bw^* = L^D$$

and

$$w^* = \frac{a + \sqrt{a^2 + 4Tb}}{2b}$$

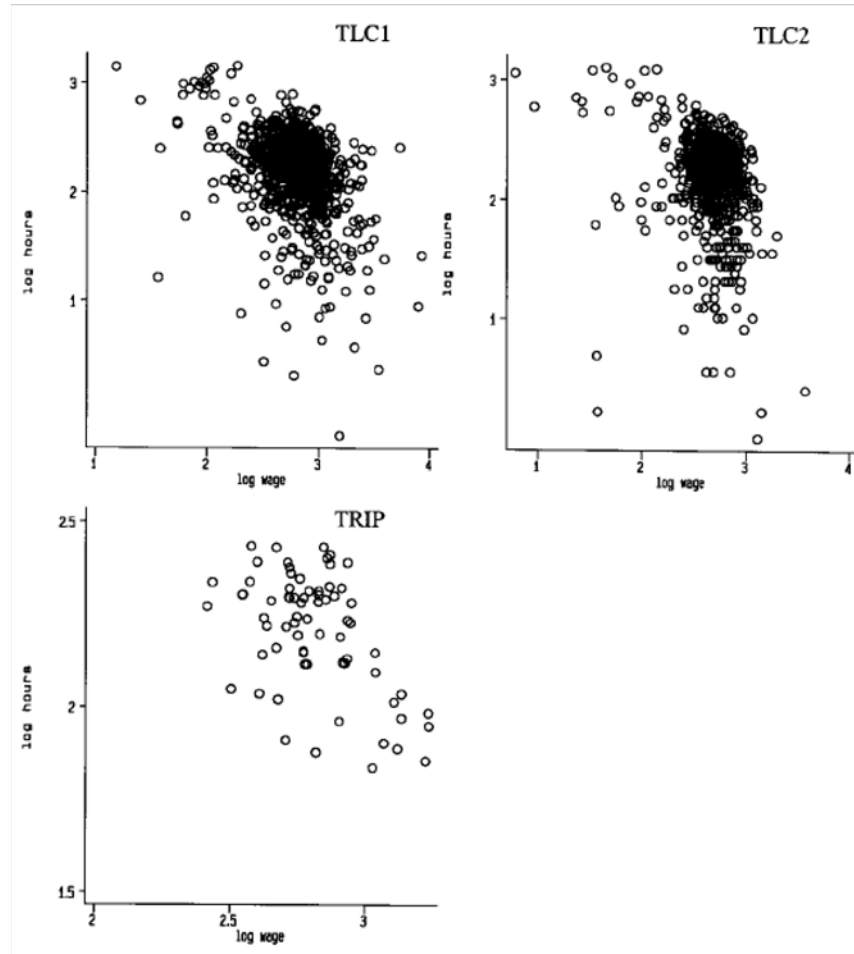
- Comparative statics with respect to a (labor demand shock):
 - $a \uparrow \rightarrow h^* \uparrow$ and $w^* \uparrow$ (Cases 1 or 3)
 - $a \uparrow \rightarrow h^* \downarrow$ and $w^* \uparrow$ (Case 2)
- Case 2: On low-demand days (low w) need to work harder to achieve reference point $T \rightarrow$ Work harder
- Opposite prediction to standard theory
- (Neglected negligible wealth effects)

2 Reference Dependence: Labor Supply – The Evidence

- **Camerer, Babcock, Loewenstein, and Thaler (1997)**
- Data on daily labor supply of New York City cab drivers
 - 70 Trip sheets, 13 drivers (TRIP data)
 - 1044 summaries of trip sheets, 484 drivers, dates: 10/29-11/5, 1990 (TLC1)
 - 712 summaries of trip sheets, 11/1-11/3, 1988 (TLC2)
- Notice data feature: Many drivers, few days in sample

- Analysis in paper neglects wealth effects: Higher wage today \rightarrow Higher lifetime income
- Justification:
 - Correlation of wages across days close to zero
 - Each day can be considered in isolation
 - \rightarrow Wealth effects of wage changes are very small
- Test:
 - Assume variation across days driven by Δa (labor demand shifter)
 - Do hours worked h and w co-vary negatively (standard model) or positively?

- Raw evidence



- Estimated Equation:

$$\log(h_{i,t}) = \alpha + \beta \log(Y_{i,t}/h_{i,t}) + X_{i,t}\Gamma + \varepsilon_{i,t}.$$

- Estimates of $\hat{\beta}$:

- $\hat{\beta} = -.186$ (s.e. .129) – TRIP with driver f.e.

- $\hat{\beta} = -.618$ (s.e. .051) – TLC1 with driver f.e.

- $\hat{\beta} = -.355$ (s.e. .051) – TLC2

- Estimate is not consistent with prediction of standard model
- Indirect support for income targeting

- Issues with paper:
- Economic issue 1. Reference-dependent model does not predict (log-) linear, negative relation
- What happens if reference income is stochastic? (Koszegi-Rabin, 2006)

- Econometric issue 1. Division bias in regressing hours on log wages
- Wages is not directly observed – Computed at $Y_{i,t}/h_{i,t}$
- Assume $h_{i,t}$ measured with noise: $\tilde{h}_{i,t} = h_{i,t} * \phi_{i,t}$. Then,

$$\log(\tilde{h}_{i,t}) = \alpha + \beta \log(Y_{i,t}/\tilde{h}_{i,t}) + \varepsilon_{i,t}.$$

becomes

$$\log(h_{i,t}) + \log(\phi_{i,t}) = \alpha + \beta [\log(Y_{i,t}) - \log(h_{i,t})] - \beta \log(\phi_{i,t}) + \varepsilon_{i,t}.$$

- Downward bias in estimate of $\hat{\beta}$
- Response: instrument wage using other workers' wage on same day

- IV Estimates:

TABLE III
IV LOG HOURS WORKED EQUATIONS

| Sample | TRIP | | TLC1 | | TLC2 |
|------------------|-----------------|-----------------|------------------|-----------------|-----------------|
| Log hourly wage | -.319 (.298) | .005 (.273) | -1.313 (.236) | -.926 (.259) | -.975 (.478) |
| High temperature | -.000 (.002) | -.001 (.002) | .002 (.002) | .002 (.002) | -.022 (.007) |

- Notice: First stage not very strong (and few days in sample)

| First-stage regressions | | | | | |
|--|----------------|----------------|-----------------|-----------------|------------------|
| Median | .316 (.225) | .026 (.188) | -.385 (.394) | -.276 (.467) | 1.292 (4.281) |
| 25th percentile | .323 (.160) | .287 (.126) | .693 (.241) | .469 (.332) | -.373 (3.516) |
| 75th percentile | .399 (.171) | .289 (.149) | .614 (.242) | .688 (.292) | .479 (1.699) |
| Adjusted R^2 | .374 | .642 | .056 | .206 | .019 |
| P -value for F -test of instruments for wage | .000 | .004 | .000 | .000 | .020 |

- Econometric issue 2. Are the authors really capturing demand shocks or supply shocks?
 - Assume θ (disutility of effort) varies across days.
 - Even in standard model we expect negative correlation of $h_{i,t}$ and $w_{i,t}$
 - Camerer et al. argue for plausibility of shocks being due to a rather than θ
 - No direct way to address this issue

- **Farber (JPE, 2005)**
- Re-Estimate Labor Supply of Cab Drivers on new data
- Address Econometric Issue 1
- Data:
 - 244 trip sheets, 13 drivers, 6/1999-5/2000
 - 349 trip sheets, 10 drivers, 6/2000-5/2001
 - Daily summary not available (unlike in Camerer et al.)
 - Notice: Few drivers, many days in sample

- First, replication of Camerer et al. (1997)

TABLE 3
LABOR SUPPLY FUNCTION ESTIMATES: OLS REGRESSION OF LOG HOURS

| Variable | (1) | (2) | (3) |
|-----------------------------|-----------------|-----------------|-----------------|
| Constant | 4.012 (.349) | 3.924 (.379) | 3.778 (.381) |
| Log(wage) | -.688 (.111) | -.685 (.114) | -.637 (.115) |
| Day shift | ... | .011 (.040) | .134 (.062) |
| Minimum temperature < 30 | ... | .126 (.053) | .024 (.058) |
| Maximum temperature ≥ 80 | ... | .041 (.055) | .055 (.064) |
| Rainfall | ... | -.022 (.073) | -.054 (.071) |
| Snowfall | ... | -.096 (.036) | -.093 (.035) |
| Driver effects | no | no | yes |
| Day-of-week effects | no | yes | yes |
| R^2 | .063 | .098 | .198 |

- Farber (2005) however cannot replicate the IV specification (too few drivers on a given day)

- Key specification: Estimate hazard model that does not suffer from division bias
- Estimate at driver-hour level
- Dependent variable is dummy $Stop_{i,t} = 1$ if driver i stops at hour t :

$$Stop_{i,t} = \alpha + \beta Y_{i,t} + \delta h_{i,t} + X_{i,t}\Gamma + \varepsilon_{i,t}$$

- Control for hours worked so far ($h_{i,t}$) and other controls $X_{i,t}$
- Does a higher past earned income $Y_{i,t}$ increase probability of stopping ($\beta > 0$)?

TABLE 5
HAZARD OF STOPPING AFTER TRIP: NORMALIZED PROBIT ESTIMATES

| Variable | X* | (1) | (2) | (3) | (4) | (5) |
|--------------------|-----------|----------------|-----------------|-----------------|-----------------|-----------------|
| Total hours | 8.0 | .013 (.009) | .037 (.012) | .011 (.005) | .010 (.005) | .010 (.005) |
| Waiting hours | 2.5 | .010 (.010) | -.005 (.012) | .001 (.006) | .004 (.006) | .004 (.005) |
| Break hours | .5 | .006 (.008) | -.015 (.011) | -.003 (.005) | -.001 (.005) | -.002 (.005) |
| Shift income ÷ 100 | 1.5 | .053 (.022) | .036 (.030) | .014 (.015) | .016 (.016) | .011 (.015) |
| Driver (21) | | no | yes | yes | yes | yes |
| Day of week (7) | | no | no | yes | yes | yes |
| Hour of day (19) | 2:00 p.m. | no | no | yes | yes | yes |
| Log likelihood | | -2,039.2 | -1,965.0 | -1,789.5 | -1,784.7 | -1,767.6 |

NOTE.—The sample includes 13,461 trips in 584 shifts for 21 drivers. Probit estimates are normalized to reflect the marginal effect at X* of X on the probability of stopping. The normalized probit estimate is $\beta \cdot \phi(X^*\beta)$, where $\phi(\cdot)$ is the standard normal density. The values of X* chosen for the fixed effects are equally weighted for each day of the week and for each driver. The hours from 5:00 a.m. to 10:00 a.m. have a common fixed effect. The evaluation point is after 5.5 driving hours, 2.5 waiting hours, and 0.5 break hour in a dry hour on a day with moderate temperatures in midtown Manhattan at 2:00 p.m. Robust standard errors accounting for clustering by shift are reported in parentheses.

- Positive, but not significant effect of $Y_{i,t}$ on probability of stopping:
 - 10 percent increase in Y (\$15) \rightarrow 1.6 percent increase in stopping prob. (.16 pctg. pts. increase in stopping prob. out of average 10 pctg. pts.)

- Cannot reject large effect: 10 pct. increase in Y increase stopping prob. by 6 percent

- Qualitatively consistent with income targeting

- Also notice:
 - Failure to reject standard model is not the same as rejecting alternative model (reference dependence)

 - Alternative model is not spelled out

- Final step in Farber (2005): Re-analysis of Camerer et al. (1997) data with hazard model
 - Use only TRIP data (small part of sample)
 - No significant evidence of effect of past income Y
 - However: Cannot reject large positive effect

TABLE 7
DRIVER-SPECIFIC HAZARD OF STOPPING AFTER TRIP: NORMALIZED PROBIT ESTIMATES

| VARIABLE | DRIVER | | | | | |
|------------------|----------------|----------------|----------------|----------------|-----------------|-----------------|
| | 4 | 10 | 16 | 18 | 20 | 21 |
| Hours | .073 (.060) | .056 (.047) | .043 (.015) | .010 (.007) | .195 (.045) | .198 (.030) |
| Income ÷ 100 | .178 (.167) | .039 (.059) | .064 (.041) | .048 (.020) | -.160 (.123) | -.002 (.150) |
| Number of shifts | 40 | 45 | 70 | 72 | 46 | 46 |
| Number of trips | 884 | 912 | 1,754 | 2,023 | 1,125 | 882 |
| Log likelihood | -124.1 | -116.0 | -221.1 | -260.6 | -123.4 | -116.9 |

- Farber (2005) cannot address the Econometric Issue 2: Is it Supply or Demand that Varies
- **Fehr and Goette (2002)**. Experiments on Bike Messengers
- Use explicit randomization to deal with Econometric Issues 1 and 2
- Combination of:
 - *Experiment 1*. Field Experiment shifting wage and
 - *Experiment 2*. Lab Experiment (relate to evidence on loss aversion)...
 - ... on the same subjects
- Slides courtesy of Lorenz Goette

The Experimental Setup in this Study

Bicycle Messengers in Zurich, Switzerland

- Data: Delivery records of Veloblitz and Flash Delivery Services, 1999 - 2000.
 - Contains large number of details on every package delivered.
 - Observe hours (shifts) and effort (revenues per shift).

- Work at the messenger service
 - Messengers are paid a commission rate w of their revenues r_{it} . ($w =$ „wage“). Earnings wr_{it}
 - Messengers can freely choose the number of shifts and whether they want to do a delivery, when offered by the dispatcher.
 - suitable setting to test for intertemporal substitution.

- Highly volatile earnings
 - Demand varies strongly between days
 - Familiar with changes in intertemporal incentives.

Experiment 1

■ The Temporary Wage Increase

- Messengers were randomly assigned to one of two treatment groups, A or B.
 - $N=22$ messengers in each group
- Commission rate w was increased by 25 percent during four weeks
 - Group A: September 2000
(Control Group: B)
 - Group B: November 2000
(Control Group: A)

■ Intertemporal Substitution

- Wage increase has no (or tiny) income effect.
- Prediction with time-separable preferences, $t=$ a day:
 - Work more shifts
 - Work harder to obtain higher revenues
- Comparison between TG and CG during the experiment.
 - Comparison of TG over time confuses two effects.

Results for Hours

- Treatment group works 12 shifts, Control Group works 9 shifts during the four weeks.
- Treatment Group works significantly more shifts ($\chi^2(1) = 4.57, p < 0.05$)
- Implied Elasticity: 0.8

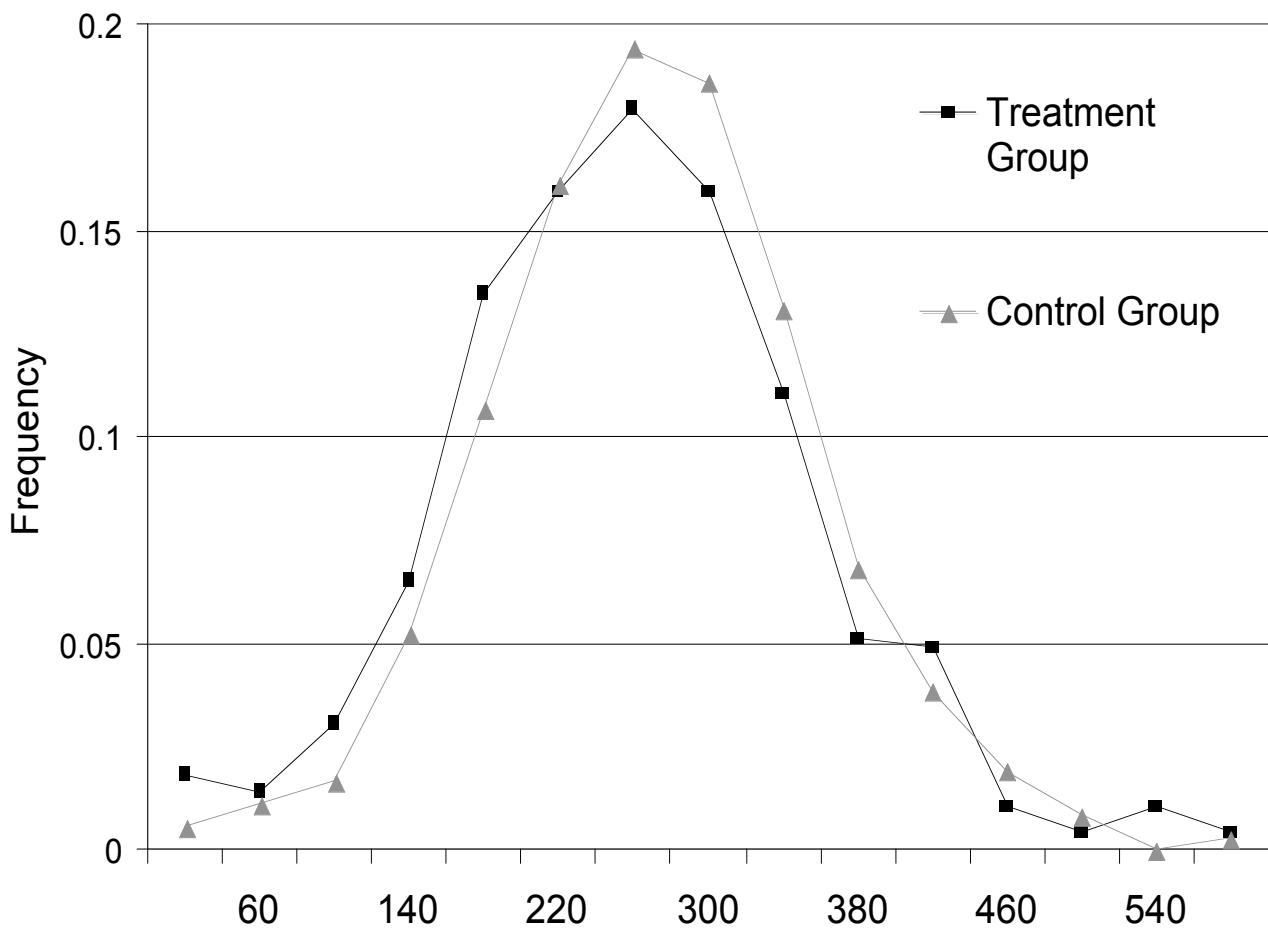


Figure 6: The Working Hazard during the Experiment

Results for Effort: Revenues per shift

- Treatment Group has lower revenues than Control Group: - 6 percent. ($t = 2.338, p < 0.05$)
- Implied *negative* Elasticity: -0.25

The Distribution of Revenues during the Field Experiment



- Distributions are significantly different (KS test; $p < 0.05$);

Results for Effort, cont.

- **Important caveat**

- Do lower revenues relative to control group reflect lower effort or something else?

- **Potential Problem: Selectivity**

- Example: Experiment induces TG to work on bad days.
- More generally: Experiment induces TG to work on days with unfavorable states
 - If unfavorable states raise marginal disutility of work, TG may have lower revenues during field experiment than CG.

- **Correction for Selectivity**

- Observables that affect marginal disutility of work.
 - Conditioning on experience profile, messenger fixed effects, daily fixed effects, dummies for previous work **leave result unchanged.**
- Unobservables that affect marginal disutility of work?
 - Implies that reduction in revenues only stems from sign-up shifts in addition to fixed shifts.
 - **Significantly lower revenues on fixed shifts, not even different from sign-up shifts.**

Corrections for Selectivity

- **Comparison TG vs. CG without controls**
 - Revenues 6 % lower (s.e.: 2.5%)

- **Controls for daily fixed effects, experience profile, workload during week, gender**
 - Revenues are 7.3 % lower (s.e.: 2 %)

- **+ messenger fixed effects**
 - Revenues are 5.8 % lower (s.e.: 2%)

- **Distinguishing between fixed and sign-up shifts**
 - Revenues are 6.8 percent lower on fixed shifts (s.e.: 2 %)
 - Revenues are 9.4 percent lower on sign-up shifts (s.e.: 5 %)

- **Conclusion: Messengers put in less effort**
 - Not due to selectivity.

Measuring Loss Aversion

■ A potential explanation for the results

- Messengers have a daily income target in mind
 - They are loss averse around it
 - Wage increase makes it easier to reach income target
- That's why they put in less effort per shift

■ Experiment 2: Measuring Loss Aversion

- Lottery A: Win CHF 8, lose CHF 5 with probability 0.5.
 - 46 % accept the lottery
- Lottery C: Win CHF 5, lose zero with probability 0.5; or take CHF 2 for sure
 - 72 % accept the lottery
- Large Literature: Rejection is related to loss aversion.

■ Exploit individual differences in Loss Aversion

- Behavior in lotteries used as proxy for loss aversion.
- Does the proxy predict reduction in effort during experimental wage increase?

Measuring Loss Aversion

- **Does measure of Loss Aversion predict reduction in effort?**
 - Strongly loss averse messengers reduce effort substantially: Revenues are 11 % lower (s.e.: 3 %)
 - Weakly loss averse messenger do not reduce effort noticeably: Revenues are 4 % lower (s.e. 8 %).
 - No difference in the number of shifts worked.
- **Strongly loss averse messengers put in less effort while on higher commission rate**
 - Supports model with daily income target
- **Others kept working at normal pace, consistent with standard economic model**
 - Shows that not everybody is prone to this judgment bias (but many are)

Concluding Remarks

- **Our evidence does not show that intertemporal substitution is unimportant.**
 - Messenger work more shifts during Experiment 1
 - But they also put in less effort during each shift.

- **Consistent with two competing explanations**
 - Preferences to spread out workload
 - But fails to explain results in Experiment 2

 - Daily income target and Loss Aversion
 - Consistent with Experiment 1 and Experiment 2

 - Measure of Loss Aversion from Experiment 2 predicts reduction in effort in Experiment 1

 - Weakly loss averse subjects behave consistently with simplest standard economic model.

 - Consistent with results from many other studies.

- Other work:
- **Farber (2006)** goes beyond Farber (JPE, 2005) and attempts to estimate model of labor supply with loss-aversion
 - Estimate loss-aversion δ
 - Estimate (stochastic) reference point T
- Same data as Farber (2005)
- Results:
 - significant loss aversion δ
 - however, large variation in T mitigates effect of loss-aversion

| Parameter | (1) | (2) | (3) | (4) |
|---------------------------------|-------------------|---------------------|---------------------|--------------------|
| β (contprob) | -0.691 (0.243) | --- | --- | --- |
| $\hat{\theta}$ (mean ref inc) | 159.02 (4.99) | 206.71 (7.98) | 250.86 (16.47) | --- |
| $\hat{\delta}$ (cont increment) | 3.40 (0.279) | 5.35 (0.573) | 4.85 (0.711) | 5.38 (0.545) |
| $\hat{\sigma}^2$ (ref inc var) | 3199.4 (294.0) | 10440.0 (1660.7) | 15944.3 (3652.1) | 8236.2 (1222.2) |
| Driver $\hat{\theta}_i$ (15) | No | No | No | Yes |
| Vars in Cont Prob | | | | |
| Driver FE's (14) | No | No | Yes | No |
| Accum Hours (7) | No | Yes | Yes | Yes |
| Weather (4) | No | Yes | Yes | Yes |
| Day Shift and End (2) | No | Yes | Yes | Yes |
| Location (1) | No | Yes | Yes | Yes |
| Day-of-Week (6) | No | Yes | Yes | Yes |
| Hour-of-Day (18) | No | Yes | Yes | Yes |
| Log(L) | -1867.8 | -1631.6 | -1572.8 | -1606.0 |
| Number Params | 4 | 43 | 57 | 57 |

- δ is loss-aversion parameter
- Reference point: mean θ and variance σ^2

- **Oettinger (1999)** estimates labor supply of stadium vendors
- Finds that more stadium vendors show up at work on days with predicted higher audience
 - Clean identification
 - BUT: Does not allow to distinguish between standard model and reference-dependence
 - With *daily* targets, reference-dependent workers will respond the same way
 - *Not* a test of reference dependence
 - (Would not be true with *weekly* targets)

3 Reference Dependence: Insurance

- Much of the laboratory evidence on prospect theory is on risk taking
- Field evidence considered so far (mostly) does not involve risk:
 - Trading behavior – Endowment Effect
 - Daily Labor Supply
- Field evidence on risk taking?
- Sydnor (2006) on deductible choice in the life insurance industry
- Uses Menu Choice as identification strategy as in DellaVigna and Malmendier (2006)
- Slides courtesy of Justin Sydnor



Dataset

- 50,000 Homeowners-Insurance Policies
 - 12% were new customers
- Single western state
- One recent year (post 2000)
- Observe
 - Policy characteristics including deductible
 - 1000, 500, 250, 100
 - Full available deductible-premium menu
 - Claims filed and payouts by company



Features of Contracts

- Standard homeowners-insurance policies (no renters, condominiums)
- Contracts differ only by deductible
- Deductible is *per claim*
- No experience rating
 - Though underwriting practices not clear
- Sold through agents
 - Paid commission
 - No “default” deductible
- Regulated state



Summary Statistics

| Variable | Full Sample | Chosen Deductible | | | |
|---|---------------------|----------------------|---------------------|---------------------|---------------------|
| | | 1000 | 500 | 250 | 100 |
| Insured home value | 206,917 (91,178) | 266,461 (127,773) | 205,026 (81,834) | 180,895 (65,089) | 164,485 (53,808) |
| Number of years insured by the company | 8.4 (7.1) | 5.1 (5.6) | 5.8 (5.2) | 13.5 (7.0) | 12.8 (6.7) |
| Average age of H.H. members | 53.7 (15.8) | 50.1 (14.5) | 50.5 (14.9) | 59.8 (15.9) | 66.6 (15.5) |
| Number of paid claims in sample year (claim rate) | 0.042 (0.22) | 0.025 (0.17) | 0.043 (0.22) | 0.049 (0.23) | 0.047 (0.21) |
| Yearly premium paid | 719.80 (312.76) | 798.60 (405.78) | 715.60 (300.39) | 687.19 (267.82) | 709.78 (269.34) |
| N | 49,992 | 8,525 | 23,782 | 17,536 | 149 |
| Percent of sample | 100% | 17.05% | 47.57% | 35.08% | 0.30% |

* Means with standard errors in parentheses.



Deductible Pricing

- X_i = matrix of policy characteristics
- $f(X_i)$ = "base premium"
 - Approx. linear in home value
- Premium for deductible D
 - $P_i^D = \delta_D f(X_i)$
- Premium differences
 - $\Delta P_i = \Delta \delta f(X_i)$
- \Rightarrow Premium differences depend on base premiums (insured home value).



Premium-Deductible Menu

| <u>Available Deductible</u> | <u>Full Sample</u> |
|-----------------------------|--------------------|
|-----------------------------|--------------------|

| | |
|------|----------------------|
| 1000 | \$615.82 (292.59) |
|------|----------------------|

Risk Neutral Claim Rates?

| | | |
|-----|-------------------|---|
| 500 | +99.91 (45.82) | → |
|-----|-------------------|---|

$$100/500 = 20\%$$

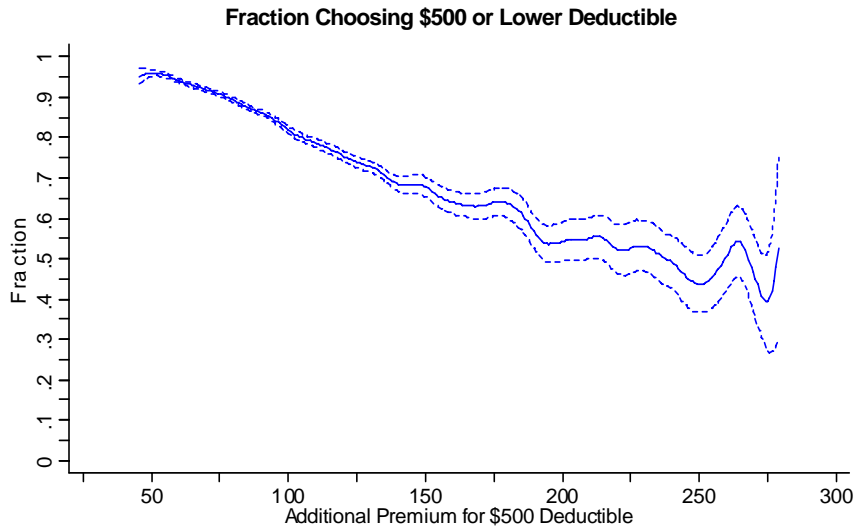
| | | |
|-----|-------------------|---|
| 250 | +86.59 (39.71) | → |
|-----|-------------------|---|

$$87/250 = 35\%$$

| | | |
|-----|--------------------|---|
| 100 | +133.22 (61.09) | → |
|-----|--------------------|---|

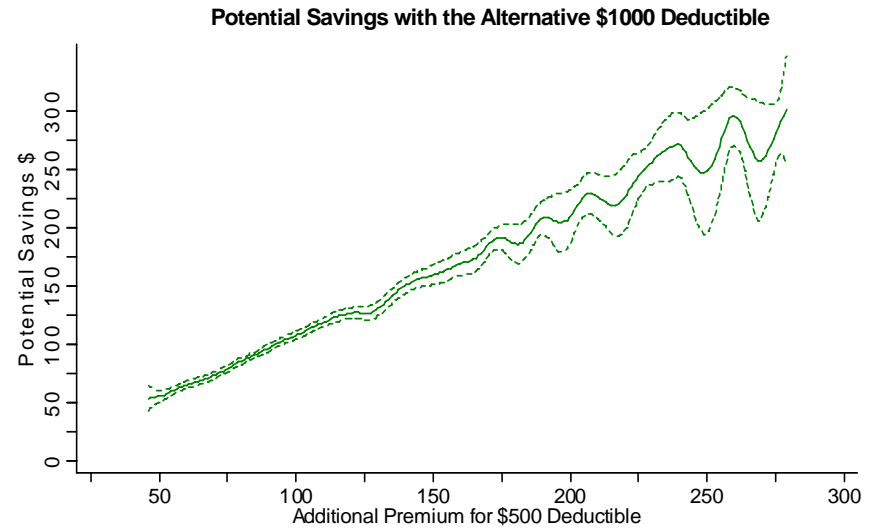
$$133/150 = 89\%$$

* Means with standard deviations
in parentheses



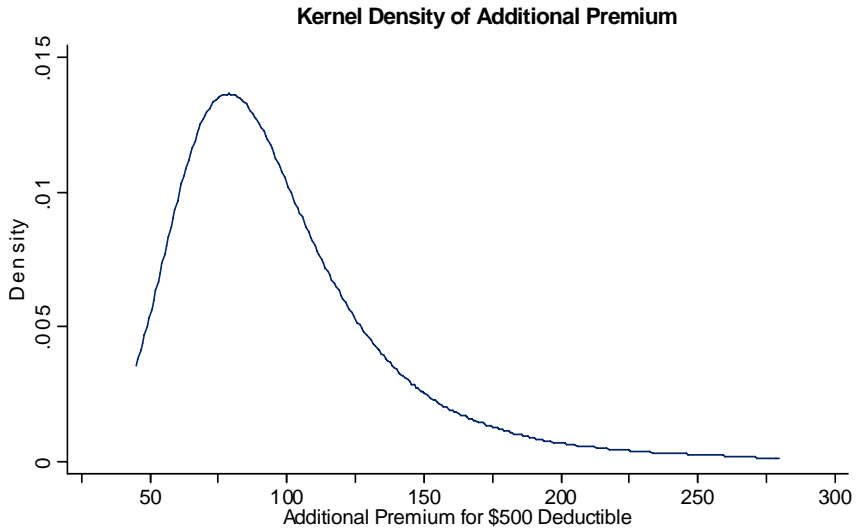
Quartic kernel, bw = 10

— Full Sample



Quartic kernel, bw = 20

— Low Deductible Customers



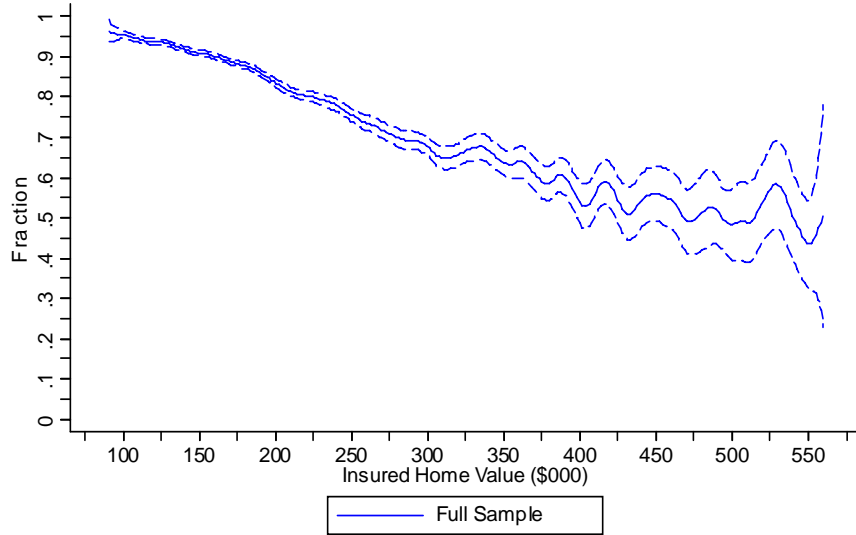
Epanechnikov kernel, bw = 10

— Full Sample

What if the x-axis were insured home value?

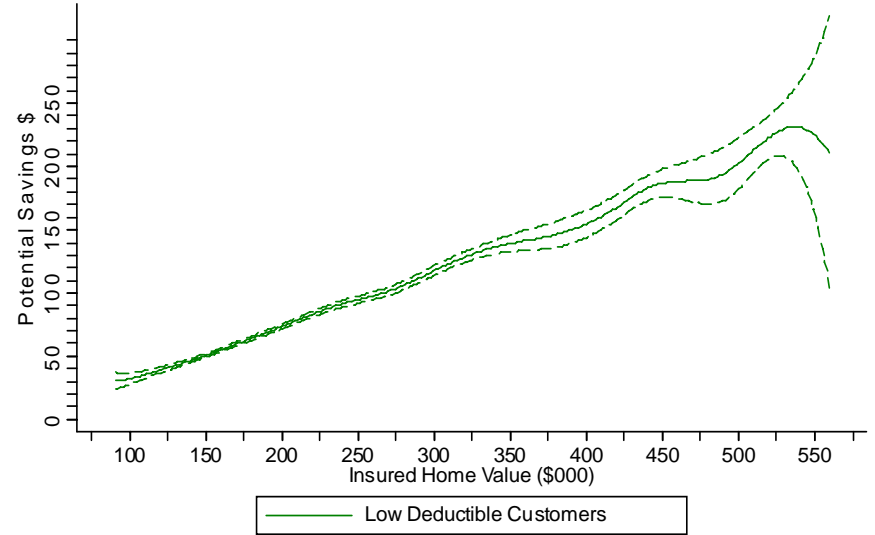


Fraction Choosing \$500 or Lower Deductible



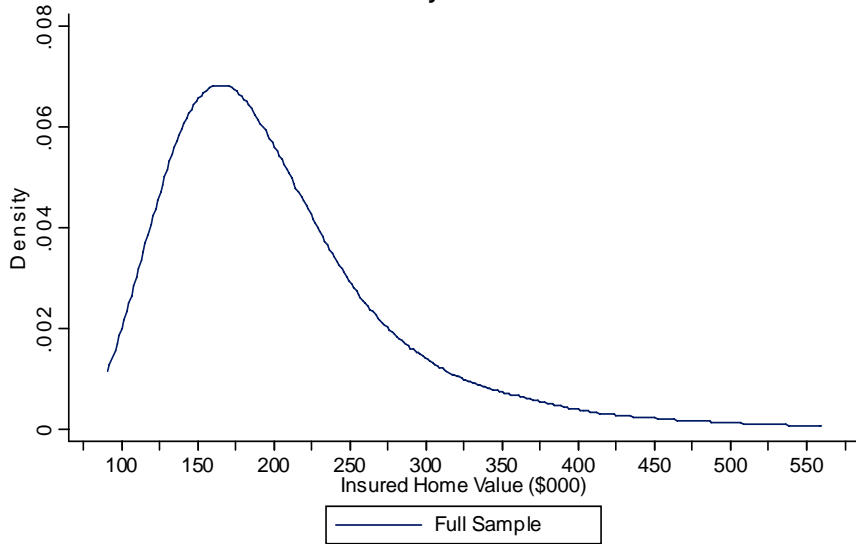
Quartic kernel, bw = 25

Potential Savings with the Alternative \$1000 Deductible



Quartic kernel, bw = 50

Kernel Density of Insured Home Value



Epanechnikov kernel, bw = 25



Potential Savings with 1000 Ded

Claim rate?

Value of lower deductible?

Additional premium?

Potential savings?

| Chosen Deductible | Number of claims per policy | Increase in out-of-pocket payments <i>per claim</i> with a \$1000 deductible | Increase in out-of-pocket payments <i>per policy</i> with a \$1000 deductible | Reduction in yearly premium per policy with \$1000 deductible | Savings per policy with \$1000 deductible |
|---------------------------|-----------------------------|--|---|---|---|
| \$500 N=23,782 (47.6%) | 0.043 (.0014) | 469.86 (2.91) | 19.93 (0.67) | 99.85 (0.26) | 79.93 (0.71) |
| \$250 N=17,536 (35.1%) | 0.049 (.0018) | 651.61 (6.59) | 31.98 (1.20) | 158.93 (0.45) | 126.95 (1.28) |

Average forgone expected savings for all low-deductible customers: \$99.88

* Means with standard errors in parentheses

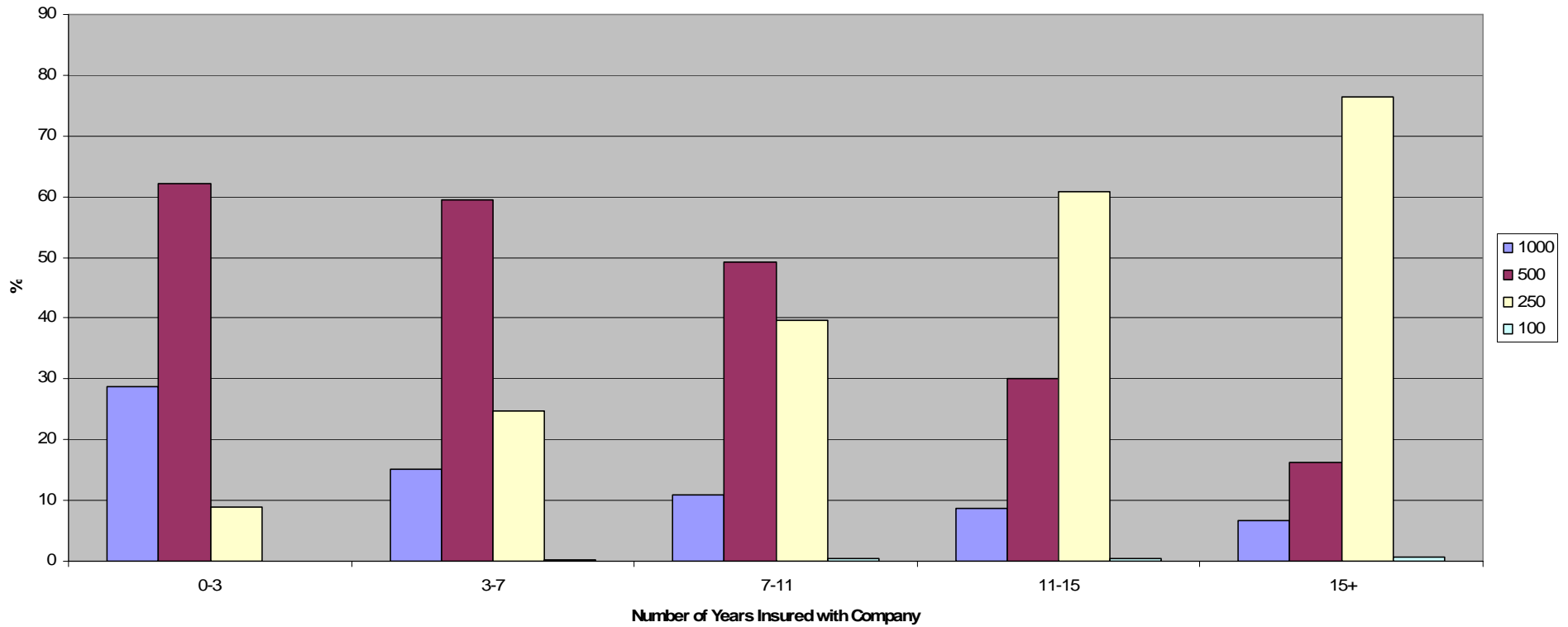


Back of the Envelope

- BOE 1: Buy house at 30, retire at 65, 3% interest rate \Rightarrow \$6,300 expected
 - With 5% Poisson claim rate, only 0.06% chance of losing money
- BOE 2: (Very partial equilibrium) 80% of 60 million homeowners could expect to save \$100 a year with “high” deductibles \Rightarrow \$4.8 billion per year

Consumer Inertia?

Percent of Customers Holding each Deductible Level





Look Only at New Customers

| Chosen Deductible | Number of claims per policy | Increase in out-of- pocket payments <i>per claim</i> with a \$1000 deductible | Increase in out-of- pocket payments <i>per policy</i> with a \$1000 deductible | Reduction in yearly premium per policy with \$1000 deductible | Savings per policy with \$1000 deductible |
|----------------------------|--------------------------------|--|---|--|---|
| \$500 N = 3,424 (54.6%) | 0.037 (.0035) | 475.05 (7.96) | 17.16 (1.66) | 94.53 (0.55) | 77.37 (1.74) |
| \$250 N = 367 (5.9%) | 0.057 (.0127) | 641.20 (43.78) | 35.68 (8.05) | 154.90 (2.73) | 119.21 (8.43) |

Average forgone expected savings for all low-deductible customers: \$81.42



Risk Aversion?

- Simple Standard Model
 - Expected utility of wealth maximization
 - Free borrowing and savings
 - Rational expectations
 - Static, single-period insurance decision
 - No other variation in lifetime wealth



What level of wealth? Chetty (2005)

- Consumption maximization:

$$\max_{c_i} U(c_1, c_2, \dots, c_T),$$

$$s.t. c_1 + c_2 + \dots + c_T = y_1 + y_2 + \dots + y_T.$$

- (Indirect) utility of wealth maximization

$$\max_w u(w),$$

$$\text{where } u(w) = \max_{c_i} U(c_1, c_2, \dots, c_T),$$

$$s.t. c_1 + c_2 + \dots + c_T = y_1 + y_2 + \dots + y_T = w$$

⇒ w is lifetime wealth



Model of Deductible Choice

- Choice between (P_L, D_L) and (P_H, D_H)
- π = probability of loss
 - Simple case: only one loss
- EU of contract:
 - $U(P, D, \pi) = \pi u(w - P - D) + (1 - \pi)u(w - P)$



Bounding Risk Aversion

Assume CRRA form for u :

$$u(x) = \frac{x^{(1-\rho)}}{(1-\rho)} \quad \text{for } \rho \neq 1, \quad \text{and} \quad u(x) = \ln(x) \quad \text{for } \rho = 1$$

Indifferent between contracts iff:

$$\pi \frac{(w - P_L - D_L)^{(1-\rho)}}{(1-\rho)} + (1-\pi) \frac{(w - P_L)^{(1-\rho)}}{(1-\rho)} = \pi \frac{(w - P_H - D_H)^{(1-\rho)}}{(1-\rho)} + (1-\pi) \frac{(w - P_H)^{(1-\rho)}}{(1-\rho)}$$



Getting the bounds

- Search algorithm at individual level
 - New customers
- Claim rates: Poisson regressions
 - Cap at 5 possible claims for the year
- Lifetime wealth:
 - Conservative: \$1 million (40 years at \$25k)
 - More conservative: Insured Home Value



CRRA Bounds

Measure of Lifetime Wealth (W):
(Insured Home Value)

| Chosen Deductible | W | min ρ | max ρ |
|------------------------------|----------------------|-----------------|-------------------|
| \$1,000 N = 2,474 (39.5%) | 256,900 {113,565} | - infinity | 794 (9.242) |
| \$500 N = 3,424 (54.6%) | 190,317 {64,634} | 397 (3.679) | 1,055 (8.794) |
| \$250 N = 367 (5.9%) | 166,007 {57,613} | 780 (20.380) | 2,467 (59.130) |



Interpreting Magnitude

- 50-50 gamble:
 - Lose \$1,000/ Gain \$10 million
 - 99.8% of low-ded customers would reject
 - Rabin (2000), Rabin & Thaler (2001)
- Labor-supply calibrations, consumption-savings behavior $\Rightarrow \rho < 10$
 - Gourinchas and Parker (2002) -- 0.5 to 1.4
 - Chetty (2005) -- < 2



Wrong level of wealth?

- Lifetime wealth inappropriate if borrowing constraints.
- \$94 for \$500 insurance, 4% claim rate
 - $W = \$1 \text{ million} \Rightarrow \rho = 2,013$
 - $W = \$100\text{k} \Rightarrow \rho = 199$
 - $W = \$25\text{k} \Rightarrow \rho = 48$



Prospect Theory

- Kahneman & Tversky (1979, 1992)
- Reference dependence
 - Not final wealth states
- Value function
 - Loss Aversion
 - Concave over gains, convex over losses
- Non-linear probability weighting



Model of Deductible Choice

- Choice between (P_L, D_L) and (P_H, D_H)
- π = probability of loss
- EU of contract:
 - $U(P, D, \pi) = \pi u(w - P - D) + (1 - \pi)u(w - P)$
- PT value:
 - $V(P, D, \pi) = v(-P) + w(\pi)v(-D)$
- Prefer (P_L, D_L) to (P_H, D_H)
 - $v(-P_L) - v(-P_H) < w(\pi)[v(-D_H) - v(-D_L)]$



Loss Aversion and Insurance

- Slovic et al (1982)
 - Choice A
 - 25% chance of \$200 loss [80%]
 - Sure loss of \$50 [20%]
 - Choice B
 - 25% chance of \$200 loss [35%]
 - Insurance costing \$50 [65%]



No loss aversion in buying

- Novemsky and Kahneman (2005)
(Also Kahneman, Knetsch & Thaler (1991))
 - Endowment effect experiments
 - Coefficient of loss aversion = 1 for “transaction money”
- Köszegi and Rabin (forthcoming QJE, 2005)
 - Expected payments
- Marginal value of deductible payment > premium payment (2 times)



So we have:

- Prefer (P_L, D_L) to (P_H, D_H) :

$$v(-P_L) - v(-P_H) < w(\pi)[v(-D_H) - v(-D_L)]$$

- Which leads to:

$$P_L^\beta - P_H^\beta < w(\pi)\lambda[D_H^\beta - D_L^\beta]$$

- Linear value function:

$$WTP = \Delta P = \boxed{w(\pi)\lambda\Delta D}$$

= 4 to 6 times EV



Parameter values

- Kahneman and Tversky (1992)

- $\lambda = 2.25$

- $\beta = 0.88$

- Weighting function

$$w(\pi) = \frac{\pi^\gamma}{(\pi^\gamma + (1-\pi)^\gamma)^{1/\gamma}}$$

- $\gamma = 0.69$



WTP from Model

- Typical new customer with \$500 ded
 - Premium with \$1000 ded = \$572
 - Premium with \$500 ded = +\$94.53
 - 4% claim rate
- Model predicts WTP = \$107
- Would model predict \$250 instead?
 - WTP = \$166. Cost = \$177, so no.



Choices: Observed vs. Model

| Chosen Deductible | Predicted Deductible Choice from Prospect Theory NLIB Specification: $\lambda = 2.25, \gamma = 0.69, \beta = 0.88$ | | | | Predicted Deductible Choice from EU(W) CRRA Utility: $\rho = 10, W = \text{Insured Home Value}$ | | | |
|------------------------------|--|---------------|---------------|--------------|---|--------------|--------------|--------------|
| | 1000 | 500 | 250 | 100 | 1000 | 500 | 250 | 100 |
| \$1,000 N = 2,474 (39.5%) | 87.39% | 11.88% | 0.73% | 0.00% | 100.00% | 0.00% | 0.00% | 0.00% |
| \$500 N = 3,424 (54.6%) | 18.78% | 59.43% | 21.79% | 0.00% | 100.00% | 0.00% | 0.00% | 0.00% |
| \$250 N = 367 (5.9%) | 3.00% | 44.41% | 52.59% | 0.00% | 100.00% | 0.00% | 0.00% | 0.00% |
| \$100 N = 3 (0.1%) | 33.33% | 66.67% | 0.00% | 0.00% | 100.00% | 0.00% | 0.00% | 0.00% |



Conclusions

- (Extreme) aversion to moderate risks is an empirical reality in an important market
- Seemingly anomalous in Standard Model where risk aversion = DMU
- Fits with existing parameter estimates of leading psychology-based alternative model of decision making
- Mehra & Prescott (1985), Benartzi & Thaler (1995)



Alternative Explanations

- Misesestimated probabilities
 - $\approx 20\%$ for single-digit CRRA
 - Older (age) new customers just as likely
- Liquidity constraints
- Sales agent effects
 - Hard sell?
 - Not giving menu? (\$500?, data patterns)
 - Misleading about claim rates?
- Menu effects

4 Next Lecture

- Reference Dependence
 - Risk-Taking II: Finance
 - Pay Setting and Effort

- Social Preferences
 - Overview
 - From the Experiments to the Field